



## Scams Awareness Campaign 2020

As part of the annual Citizens Advice Scams Awareness campaign, running from 15<sup>th</sup> to 28<sup>th</sup> June, Citizens Advice Tendring is warning you to be aware of coronavirus scams. These include emails or texts pretending to be from the government, the NHS or HMRC, adverts selling face masks at high prices, or someone knocking at your door asking for money for a fake charity. They're also telling you not to give money or personal details to anyone that you don't know or trust, and not to click on any links you may be sent.

If you're worried that you, or someone you know, could be getting scammed, Citizens Advice Tendring suggests that you take the following steps:

- Look into installing a call blocker to help combat telephone scams.
- Talk to your or their bank immediately if there is any suspicious activity or transactions from their account or credit cards.
- Contact the Citizens Advice consumer service online or at 0808 223 1133 for advice.
- Report the scam to Action Fraud on 0300 123 2040.

**If you or someone you know is struggling to pay bills or outstanding debts Citizens Advice Tendring may be able to help. They can be contacted Monday to Friday from 10 am until 4 pm. Call 01255 377080 or email [supervisor@cabtendring.org.uk](mailto:supervisor@cabtendring.org.uk).**